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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/752,381	12/28/2000	Jennifer K. Rouse	G01.001	1515
28062	7590	04/29/2005	EXAMINER	
BUCKLEY, MASCHOFF, TALWALKAR LLC 5 ELM STREET NEW CANAAN, CT 06840			VU, KIEU D	
		ART UNIT	PAPER NUMBER	
		2173		
DATE MAILED: 04/29/2005				

Please find below and/or attached an Office communication concerning this application or proceeding.

Office Action Summary

Application No.	Applicant(s)	
09/752,381	ROUSE ET AL.	
Examiner	Art Unit	
Kieu D Vu	2173	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) Responsive to communication(s) filed on 19 November 2004.
- 2a) This action is **FINAL**. 2b) This action is non-final.
- 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) Claim(s) 1-3,12-14,23-25,34-36,45,47,49 and 51 is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) Claim(s) _____ is/are allowed.
- 6) Claim(s) 1-3,12-14,23-25,34-36,45,47,49 and 51 is/are rejected.
- 7) Claim(s) _____ is/are objected to.
- 8) Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 9) The specification is objected to by the Examiner.
- 10) The drawing(s) filed on _____ is/are: a) accepted or b) objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) All b) Some * c) None of:
1. Certified copies of the priority documents have been received.
2. Certified copies of the priority documents have been received in Application No. _____.
3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- 1) Notice of References Cited (PTO-892)
- 2) Notice of Draftsperson's Patent Drawing Review (PTO-948)
- 3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)
Paper No(s)/Mail Date _____.
- 4) Interview Summary (PTO-413)
Paper No(s)/Mail Date. _____.
- 5) Notice of Informal Patent Application (PTO-152)
- 6) Other: _____.

DETAILED ACTION

1. This Office Action is responsive to the Amendment filed 11/19/04.
2. Claims 1-3, 12-14, 23-25, 34-36, 45, 47, 49, and 51 are pending.

Claim Rejections - 35 USC § 103

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

4. Claims 1-3, 12-14, 23-25, 34-36, 45, 47, 49, and 51 are rejected under 35 U.S.C. 103(a) as being unpatentable over Palmer et al ("Palmer", USP 6577324) and Judd et al ("Judd", USP 5602982).

Regarding claims 1, 12, 23, and 34, Palmer teaches a user interface for providing instructional information (col 1, lines 62-64), comprising a plurality of instructional text describing a step to perform a task (col 22, lines 49-56 and Fig. 23); and a plurality of alternative media indicators (textual documentation or audio presentation or video presentation), at least one of the plurality of alternative media indicators (reference characters 788 and 784) associated with two or more of the plurality instructional text elements and selectable to cause presentation of an alternative media presentation instructing performance of two or more steps described by the two or more instructional text elements (see Fig. 23-24 and column 23, lines 1-10. Left column 782 activates textual document, therefore, pushbuttons 788 on left column 782 represent the same media indicator for textual presentation. This media indicator for textual presentation

associates with steps, for example, "Introduction", "Glossary", and "Browse". In the same manner, right column 784 activates video relating to the subject label, therefore, pushbuttons 790 on right column 784 represent the same media indicator for video presentation. This media indicator for video presentation associates with steps "Demonstration" and "Network"). Palmer differs from the claim in that Palmer does not teach presenting instructing performance of two or more steps via a single user selection of a media indicator. However, such feature is known in the art as taught by Judd. In the same field of providing instructional information, Judd teaches a training and testing program which comprises a Show-Me system, which when selected via a single selection, gives the user a step-by-step demonstration on how to complete an assigned task (col 4, lines 61-64; col 5, lines 38-41). It would have been obvious to one of ordinary skill in the art, having the teaching of Palmer and Judd before him at the time the invention was made, to modify the system for providing instructional information taught by Palmer to include presenting several steps of demonstration via a single selection taught by Judd with the motivation being to enable the system to quickly and conveniently present the several steps of the help documentation to the user without user having to select every single step.

Regarding claims 2, 13, 24, and 35, Palmer teaches that a first one of the alternative media indicators (textual presentation) is associated with first two or more of the instructional text elements (for example, steps "Introduction", "Glossary", and "Browse" in Fig. 24), wherein a second one of the alternative media indicators (video presentation) is associated with second two or more of the instructional text elements (steps "Demonstration" and "Network" in Fig. 24).

Regarding claims 3, 14, 25, and 36, Palmer teaches that each of the plurality of instructional text elements is associated with one of the alternative media indicators (col 23, lines 14-20).

Regarding claims 45, 47, 49, and 51, Palmer does not teach that the media indicator, when selected, causes the presentation instructing performance of each step to perform the tasks. However, such feature is known in the art as taught by Judd. In the same field of providing instructional information, Judd teaches a training and testing program which comprises a Show-Me system, which when selected via a single selection, gives the user a step-by-step demonstration (each step) on how to complete an assigned task (col 4, lines 61-64; col 5, lines 38-41) (see Fig. 4A –4H). It would have been obvious to one of ordinary skill in the art, having the teaching of Palmer and Judd before him at the time the invention was made, to modify the system for providing instructional information taught by Palmer to include presenting each step to perform a task via a single selection taught by Judd with the motivation being to provide the user with a complete and continuous demonstration of the help information for all the steps.

5. The prior art made of record on form PTO-892 and not relied upon is considered pertinent to applicant's disclosure. Applicant is required under 37 C.F.R. § 1.111(c) to consider these references fully when responding to this action. The documents cited therein teach about presenting help information in a plurality of different media which relates to the claimed invention.

6. Applicant's amendment necessitated the new ground(s) of rejection presented in this Office action. Accordingly, **THIS ACTION IS MADE FINAL**. See MPEP § 706.07(a). Applicant is reminded of the extension of time policy as set forth in 37 CFR

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1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the date of this final action.

7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Kieu D. Vu. The examiner can normally be reached on Mon - Thu from 7:00AM to 3:00PM at 571-272-4057.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Cabeca, can be reached at 571-272-4048.

The fax phone numbers for the organization where this application or proceeding is assigned are as follows:

703-872-9306

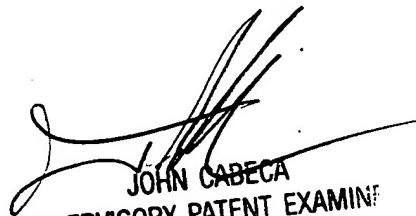
and / or:

571-273-4057 (use this FAX #, only after approval by Examiner, for "INFORMAL" or "DRAFT" communication. Examiners may request that a formal paper / amendment be faxed directly to them on occasions).

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Kieu D. Vu



JOHN CABEZA
SUPERVISORY PATENT EXAMINER
TECHNOLOGY CENTER 2100